Congratulations! You now own a top quality Edblo product that is designed to give you many years of trusted sleep.

EDBLO WARRANTY PERIOD

The guarantee period is covered by a full factory guarantee against faulty workmanship and faulty materials. If we are satisfied that the material or workmanship is faulty, we will repair or replace the product. This does not extend to normal wear and tear or damage caused by abuse, misuse or negligence. Your mattress is hand-made therefore allow for a tolerance of up to 3 cm in the length and width measurements.

During the guarantee period the cost of the repair or replacement will be borne fully by Edblo. Thereafter, in line with the Bedding Industry Standard, the cost will be borne by the customer on a pro rata basis for the remainder of the Service Warranty period. Transport cost is excluded from the service warranty.

RANGE	TOTAL LIMITED WARRANTY	GUARANTEED REPAIR OR REPLACEMENT PERIOD	SERVICE WARRANTY PERIOD
POCKET MATTRESS	10	2	8
LEGEND MATTRESS	10	1	9
ENERGISER MATTRESS	10	1	9
BIO-REST MATTRESS	10	1	9

In The Unlikely Event That A Manufacturing Fault Develops During The Warranty Period, Please Inform The Retailer Where You Purchased The Product And Supply Them With The Following Information:

Product Name & Size, Date & Proof Of Purchase & Description Of Complaint.

HELPLINE

Queries or questions regarding your new Edblo? Email sleepwarranty@bravobrands.com
Contact us on 0800 016335 (Johannesburg toll free) for our Customer Care Centre.
Please check your label for model details and have your invoice handy.

www.edblo.co.za

CALCULATING YOUR CHARGE FOR REPAIR OR REPLACEMENT IS SIMPLE:

Divide your dealer's current retail price by the total limited warranty, then multiply by the number of years since purchase date on your original proof of purchase invoice.

For example:

Current retail price R 4 999/Total limited warranty 10 Years	= R499.90
Number of years since purchase date	= 4 years
Charge for repair or replacement (R 499.90 x 4 years)	= R 1,999.60**

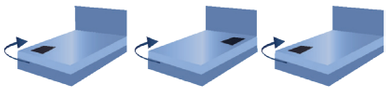
**Excludes transport cost

Please note:

- For invalid claims within the warranty/guarantee period, For invalid claims within the warranty/guarantee period, an inspection fee and transportation fee will be charged.
- If the Edblo product purchased is no longer available, Edblo will use the retail price of a comparable model.
- In the Service Warranty period, a recovery fee will be applicable for an unsanitary product.
- In order for the limited warranty to be valid, you must be the original purchaser, and have purchased the sleep set from an authorized Edblo dealer in South Africa, Botswana, Namibia, Swaziland and Lesotho only.
- No inspection or warranty will be honored if an original purchase invoice is not provided or the labels are not intact, to validate the purchase date and purchaser.
- If identical ticking materials are not available at the time of product service, Edblo reserves the right to substitute the product or material of equal or higher value, including colour matching. Again, only the faulty item in the sleep set will be exchanged.
- In the event that Edblo repairs or replaces the mattress or base, this limited warranty/ guarantee will not be renewable nor extended, but continue from the original date of purchase of the repaired or replaced item.
- This warranty is applicable in South Africa, Botswana, Namibia, Swaziland and Lesotho only.

CARING FOR YOUR EDBLO:

As with all quality products, your Edblo will last longer and help you sleep more comfortably if you follow a few simple procedures. For your comfort and to help extend the life of your Edblo, we recommend that you regularly rotate the mattress.



We suggest the following rotation cycle: Rotate bed counter-clockwise (head to toe) then realign the mattress to the base. The next time rotate again head to toe as indicated.

BODY IMPRESSION VS SAGGING:

Your Edblo mattress and base contains the finest natural and man-made fillings and you may notice that a body impression of up to 4 cm may form. This is not a structural defect.

The natural settling of these fillings has merely conformed to your body's contour and weight distribution. More noticeable in the morning. Your base is specifically manufactured to carry mattress impressions – this is not a structural defect.

HINTS FOR MAXIMISING YOUR EDBLO SLEEP EXPERIENCE:

- Do carry your mattress flat or on its side.
- Do keep your bedding clean.
- Do give your new sleep set time to "breathe" upon removal from its plastic packaging.
- Do replace the base when purchasing a new mattress.
- Do rotate your mattress to prolong its comfort and support life.
- Do give yourself time to adjust to the new feel and support of your new mattress.
- Don't smoke in bed. This is a potential fire hazard.
- Do not use an electric blanket as the high temperatures cause compression or sagging and may affect the fillings and fibers of the upholstery layers.
- Don't stand or jump on your mattress.
- Don't bend your mattress as this may cause damage to the innerspring unit.
- Don't remove the label on your mattress. This serves as identification to establish your warranty period and rights.
- Don't allow your mattress to get wet. This may affect the filling layers and cause them to compress and become damaged. This may also occur when a Retailer applies a Fabric Protection Treatment after manufacture and reinserts the mattress into its packaging.

NOT COVERED BY THIS LIMITED WARRANTY:

The guarantee covers product failure caused by defective workmanship or defective materials ONLY.

- Edblo reserves the right not to handle items for repair if it is marked, stained, burnt or in an unsanitary condition.
- Transportation or inspection costs.
- Cloth handles and mattress base stitching pulling loose after 4 months of purchase.
- Comfort or firmness preference, or suitability for any person's specific medical condition.
- Bed height and sheet fit.
- Products sold 'as is', 'shop soiled' or 'floor model'.
- Mattress or base damages due to abuse (bent border wire, jumping on, walking on or bending the product).
- Mattress damage due to an inappropriate base being used. A mattress is designed for full performance when used in conjunction with its matching base as part of a full sleep set.
- Normal body impressions up to +/- 4 cm – These are a normal occurrence in your new Edblo bed and are an indication of the natural settling of the fillings conforming to your body's contour weight distribution.
- When product failure is due to causes other than defective workmanship and materials.
- If the product has been altered structurally in any way by the consumer or other parties.
- When product identification labels have been removed this immediately invalidates the warranty.
- Damages caused by continual use of an electric blanket, as the high temperature will cause the fillings and fibres in the upholstery layers to compress or flatten.
- Edblo shall not be liable for incidental or damages, which result through the use of the product.
- Edblo reserves the right to substitute materials or models of comparable quality, and does not guarantee that the fabric of the replacement piece will match.
- The decision to repair or replace will be at the sole discretion of Edblo.